

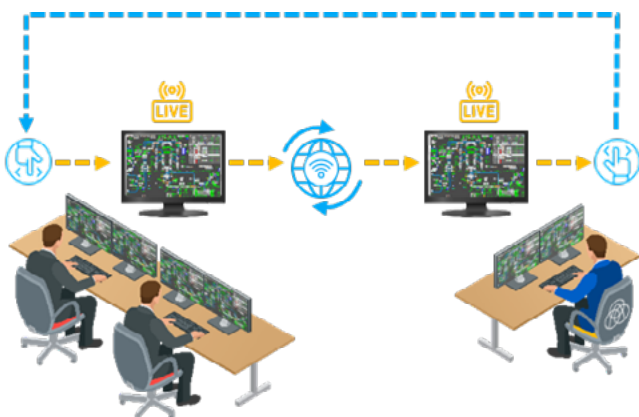
# polysius® connect remote operating support



## Operating support from our virtual control room

Digitalization changes the way we work together and offers several chances for the future – also in the cement industry. The need for remote plant operation, optimization and commissioning is constantly increasing as it positively impacts costs and offers the opportunity to act quickly. Depending on your needs, we provide operational support during commissioning of your plant or also in day-to-day plant operation.

Our multipurpose CCR in our headquarters is a real-time copy of the CCR at site. We can support you in the event of problems of any kind during plant operation – quickly and efficiently.



The virtual control rooms enables us to provide professional remote operating support – whenever it is important to you.

- Our experts provide technical assistance by monitoring your plants' operation and quality parameters, including analyses of failures and downtimes, and developing measures for improvement. We also offer support during restart after modifications and determination of the new optimal operating point.
- We conduct supervisions of all kinds of tests during plant operation, such as the use of alternative fuels, and documentation of the results.
- The communication is based on our global and secure communications infrastructure, which enables us to establish a remote connection to any system.
- We also offer training and further education of the operating personnel tailored to your needs.

### Your service advantages

- Expert in-depth knowledge and many years of experience
- Decrease costs
- Increase plant efficiency
- Save time and be more agile
- Regular short sessions possible