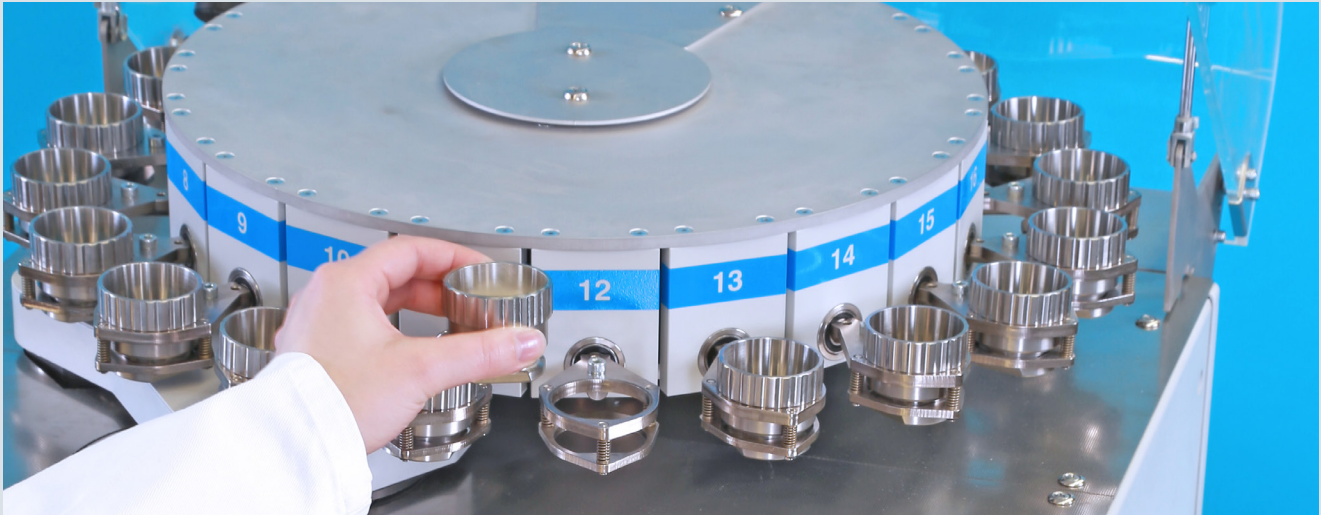


# Services for polab® Laboratory Automation



polab® APMplus (Automatic Preparation Module)

## Safeguarding uninterrupted automation availability

If your production monitoring system fails, the result is often production losses. That is why it is so important to have your polab® system checked. Ongoing system maintenance and servicing are the recipe for success in ensuring the optimum availability of your quality assurance system. What we offer is specially tailored to your automation system, with the service conducted by our specialists at the agreed intervals.

Our services ensure the high reliability and cost effectiveness of your laboratory automation system. The core components of what we offer are continuous system maintenance and servicing, rapid supply of spare parts, up-to-date information, as well as comprehensive training measures.

During the assignment, we check your polab® configuration for functional reliability. This includes checking and, if necessary, replacing all sensitive-to-wear parts. On request, we will also integrate any new advanced developments into your system. As a result, up-to-date experience and state-of-the-art technology can be automatically integrated into your installation.

For every system we offer a customized package of spare parts for on-site storage. This allows you to carry out repairs quickly and without problems. If a particular spare part should still be missing, we arrange for delivery as quickly as possible.

Our newsletter will also inform you about ongoing developments and optimization potential – so you stay up to date and can draw up long-term, forward-looking investment plans.

We would be pleased to train your staff in all aspects of application, maintenance and servicing. One of our specialties are on-site seminars tailored to your specific applications.

### Your service advantages

- Continuous system maintenance and servicing
- Integration of new and further developments
- Safeguarding your polab® system's availability
- Rapid provision of spare parts
- Up-to-date information
- Comprehensive training courses

#### polab® Service Hotline

polab-service@thyssenkrupp.com  
Telefon: +49 2525 / 99 - 2342