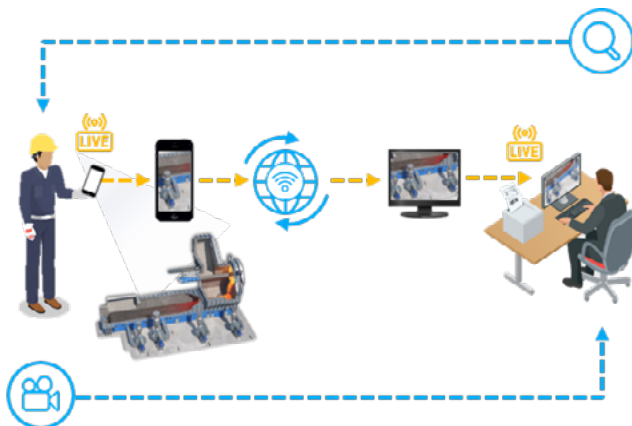


## See through our experts' eyes

Thanks to our tools for advanced remote support, we are close – even if you are far away.

Our experts can provide you with real-time on-site assistance for your immediate trouble shooting, as well as for your regular maintenance.

Through online live video support we can transmit the sounds & images of your work scene – straight to our experts. This enables us to closely monitor your on-site view for assisting you – quickly, effectively – and above all – economically.



Our tools, especially developed for industrial applications, enable us to provide professional remote service – whenever it is important to you.

- Our regional and local experts support you via PC, tablet or smartphone – wherever they are in the world.
- You can contact our experts via smartphone, tablet or data glasses – no matter where your job site is located.
- During the live support, it is possible to make videos and screenshots. Furthermore markers can be set in the live image to support your team in the best way. All these documents are also available as documentation after the remote service.
- Whenever necessary, our expert are able to provide you with various documents such as data sheets, technical diagrams, checklists etc.

### Your service advantages

- Expert knowledge on site via live support
- Fast assistance – tailored to your needs
- Worldwide service available
- No special equipment needed
- Significant cost-savings
- Less down times due to faster service availability